Government of **Western Australia**
Department of **Communities**

Clear form

When blank, this form is classified as OFFICIAL, when completed, this form is classed as OFFICIAL SENSITIVE

State Concession Card for Veterans Application Form

Purpose

The State Concession Card is issued to eligible Department of Veterans' Affairs (DVA) Gold Card holders. The State Concession Card entitles members to rebates on their local government rates, water service charges and water usage charges for a property that they own and occupy. Where a property is jointly owned, concessions are calculated according to each owner's proportionate interest. The State Concession Card is administered under the *Rates and Charges (Rebates and Deferment) Act 1992*.

Important Information

Applicants must hold a DVA Gold Card embossed with TPI, EDA, War Widow or Dependent.

General Rate Disability Compensation Payment or incapacity payments recipients are only eligible if they also meet one of the eligibility criterias listed below:

Eligibility

The following categories of DVA recipients are eligible for those receiving benefits under:

Veterans' Entitlements Act 1986 **(VEA)**

- Totally and Permanently Incapacitated (TPI)
- Totally and Temporarily Incapacitated (TTI)
- Extreme Disablement Adjustment (EDA)
- War Widow or War Widowers

Military Rehabilitation and Compensation Act 2004 **(MRCA)**

- Special Rate Disability Pension (SRDP)
- Additional Disablement Amount (ADA)
- Wholly Dependent Partner (WDP)
- Eligible Young Person (EYP)

Other eligible categories (Formal letter from the DVA confirming eligibility required)

- has been formally offered or deemed eligible to receive SRDP by the DVA
- Blinded War Pensioners
- Tuberculosis (as determined by DVA)

Further information on eligibility can be found on our website:
www.wa.gov.au/service/community-services/grants-and-subsidies/state-concession-card

For information on concession eligibility for your local government rates, water service charges or water usage charges, please contact the Water Corporation on 1300 659 951 or visit their website:
https://www.watercorporation.com.au/bill-and-account/apply-for-a-concession

Collection notice

The Department of Communities collects your personal information to assess your eligibility for a State Concession Card. This may include verifying your identity and contacting you about your application or ongoing benefits.

Your information may be shared with relevant government agencies and service providers to administer concessions and related services. Information is managed in accordance with the *Privacy and Responsible Information Sharing Act 2024*. For more information, visit the Department of Communities Privacy Policy and Collection Notices on wa.gov.au.

Contact Details

Phone: 1800 671 233
Email: stateconcessioncard@communities.wa.gov.au
Visit: Gordon Stephenson House, Level 2, 140 William Street, Perth WA 6000
(please visit the WA Seniors Card service counter)

Part 1 Personal details

Please choose from the following options. (please tick)

☐ New application ☐ Renewal ☐ Replacement card/update details

State Concession Card Number (if known)

W	V							

This section **MUST** be completed.

Applicant Details: (This must be your full legal name)

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐

Surname

First name

Middle name (s)

Date of birth

D	D	M	M	Y	Y	Y	Y

Gender

☐ Male ☐ Female ☐ X (indeterminate, intersex or unspecified)

Home address

Suburb / Town

State

Postcode

Postal address (if different from Home address)

Suburb / Town

State

Postcode

Contacts

Mobile phone number

Home phone number

Email:

Type of DVA Classification

Please complete the table below with your DVA Gold Card number and card expiry date, and attach evidence of your applicable DVA classification (e.g. TPI, EDA or SRDP).

DVA Classification	Veterans' Affairs File No	DVA Expiry date (if applicable)
Totally and Permanently Incapacitated (TPI)		
Totally and Temporarily Incapacitated (TTI)		
Special Rate Disability Pension (SRDP)		
Extreme Disablement Adjustment (EDA)		
Additional Disablement Amount (ADA)		
Blinded War Pensioners or Tuberculosis		
War Widow(er)'s or Wholly Dependent Partner (WDP)		
Eligible Young Person (EYP)		

Signature

Date

D	D	M	M	Y	Y	Y	Y

Part 2 DVA and Services Australia consent

Please complete and sign the following consent form to allow the Department of Communities to confirm your eligibility by undertaking an enquiry with Centrelink.

I _____ authorise:

(insert your name)

- The Department of Communities (Communities) to use Centrelink Confirmation eServices to perform Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a State Concession Card.
- Services Australia to provide the results of that enquiry to Department of Communities.

I understand that:

- Services Australia will disclose personal information to Communities including my name, address and concession card type and status to confirm my eligibility for the relevant State Concession Card.
- This consent, once signed, remains valid while I am a customer of Communities unless I withdraw it by contacting Communities or Services Australia or a letter advising of the classification.
- Communities may disclose information contained in the Centrelink statement of information to the Water Corporation and RevenueWA for the administration of concessions.
- I can get proof of my circumstances or details from Services Australia or DVA and provide it to Communities so they can determine my eligibility for the relevant State Concession Card.
- If I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the State Concession Card provided by Communities.

Consent to Contact the Department of Veterans' Affairs (DVA)

In certain situations, if your case is complex or requires further clarification, we may need to contact the DVA to obtain additional information or seek clarification.

To facilitate this process, we require your consent to conduct a Centrelink/DVA enquiry to confirm your eligibility. Please sign the signature box below to consent.

Signature

✍

Date

D D M M Y Y Y Y

Part 3 Checklist

My personal details are correct (complete page 2)

Please ensure you have included:

- ☐ Evidence of your identification (current WA Driver's licence; WA Photo Card or Passport)
- ☐ Evidence of WA residence (e.g. utility bill or local government rates notice).
- ☐ I have attached a copy of my embossed DVA card confirming my eligible DVA classification (e.g. TPI, EDA, War Widow, Dependent) or a letter confirming the eligible classification or SRDP offer. You can access letters by logging in to DVA MyService online portal or by calling DVA on 1800 838 372 to request a copy.

Part 4 Submit application

Please return completed forms to:

Email: StateConcessionCard@communities.wa.gov.au

To apply in person visit: please contact State Concession Card team via phone or email to schedule an appointment.

Or **post** to the address below:

Attn: State Concession Card
Department of Communities
Locked Bag 3
Perth Business Centre WA 6849