Strategy, Engagement and Education Services

The Equal Opportunity Commission's Strategy, Engagement and Education team delivers training on the Equal Opportunity Act 1984 (WA), focused on helping people understand their rights and responsibilities in relation to discrimination, harassment and vicitimisation.

Our Vision

Leading the way towards eliminating unlawful discrimination, harassment and victimisation in Western Australia, through education and engagement.

Our Mission

To deliver accessible education and community engagement that builds awareness, promotes respect and advances equitable outcomes for all Western Australians.

Our Values

Honesty: Acting in a way that is accountable, responsible and informed by evidence.

Equity: Reducing barriers to participation and advancing equitable outcomes.

Accessibility: Ensuring information and services are clear, inclusive and available to every Western Australian.

Respect: Acknowledging and valuing people's lived experiences and unique perspectives.

Who is Our Training For?

Our training is suitable for a wide range of participants, including:

- Managers and supervisors
- Employees and non-supervisory staff
- Contact officers
- Equity and grievance officers
- Equal opportunity committees
- Human resource and employee relations consultants
- Students
- Volunteers and community members

Participants consistently describe our sessions as practical, informative, interactive and thought provoking.

The outstanding majority of participants report increased confidence in understanding and applying equal opportunity principles.

Call

General enquiries: 08 9216 3900
Country callers: 1800 198 149

Interpreter service: 13 14 50

Online

eoc@eoc.wa.gov.au
www.eoc.wa.gov.au
@WA.EOC

Our Office

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Disclaimer

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EDUCATION AND TRAINING SERVICES

WESTERN AUSTRALIA

Equal Opportunity Commission

Our Suite of Training Programs

Most of our courses are delivered at the Commission's training rooms in Albert Facey House, in the Perth CBD.

However, all courses can be delivered at a location of your choice, with customisation available, including delivery in hybrid mode (in person and online).

A number of subsidised places are available for all programs upon enquiry.

Active Bystander Skills in the Workplace

Gain the knowledge and skills to respond to unacceptable behaviours in the workplace.

Duration: Four hours

Contact Officer Training

Become a workplace Contact Officer. Learn to explain rights, responsibilities and available options under WA law.

Duration: One full day

Customised Education and Training

We can customise our standard offerings to suit the unique needs of your organisation or group. Please contact us to find out more.

Duration: Determined by your specific requirements

Disability Discrimination

Introduces participants to equal opportunity law relating to disability discrimination in WA and under Commonwealth law.

Duration: Four hours

Equal Opportunity Law for the Community Services Sector*

Gain skills to help people understand their rights and responsibilities in relation to discrimination, harassment and victimisation.

Duration: Three hours

Grievance Officer Training

Become a Grievance Officer. Handle workplace complaints relating to discrimination, harassment and victimisation.

Duration: Two full days

Grievance Handling in the Workplace

Delivered in two streams (general employees and managers or HR officers), this program explains equal opportunity law and how to handle challenges as they arise in the workplace.

Duration: Four hours

Improving Workplace Culture

Educates participants about workplace discrimination, harassment and bullying, and how to develop a respectful workplace culture.

Duration: Four hours

Know Your Rights: CaLD Communities*

Delivered in plain English and designed for people from CaLD communities (including people from migrant backgrounds and international students). This program builds an understanding of rights in relation to discrimination, harassment and victimisation and how to respond to these issues.

Duration: Four hours

One-on-One Customised Education

Customised to suit the needs of the individual participant and the organisation to which they belong.

Duration: Determined by your specific requirements

Respect at Work

Educates participants about responsible and respectful workplace behaviour, with a particular focus on addressing sexual harassment.

Duration: Two hours

Understanding Your Rights: Discrimination and Harassment

Introduces participants to how statutes operate, and provides an understanding of both Western Australian and Commonwealth equal opportunity law.

Duration: Two hours

* Delivered free of charge for not-for-profits, community groups, volunteers and some NGOs.

Want Something a Little Different?

Our team is also available to participate in conferences, forums, meetings, podcasts, and community workshops to deliver presentations tailored to your audience.

08 9216 3900
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training@eoc.wa.gov.au