

Building disputes report

August 2026*



August 2026 complaints

101



Complaints YTD

249



Active complaints

1043



Average days to close

273

June complaints by type

70

19

12

- Workmanship
- Contractual
- Workmanship and contractual

Total
101

Top complaints for July

- 1 Roof and ceiling frames – metal and timber
- 2 Doors and door frames – metal and timber (including hardware)
- 3 Gutters and downpipes
- 4 Walls – concrete, rammed earth, straw bale
- 5 Breach of contract – general

Pro-fit Typlex 1050 resin
polybutylene plumbing pipes

110 Open complaints

27 Building remedy
orders issued

89 Proposed building
remedy orders issued

Decisions/outcomes



Total **94**

● Mediated	31
● Withdrawn	3
● Refused	7
● Dismissed	1
● Orders remedy/conciliation	41
● Referred to SAT	23

Complaints by year

