

Building disputes report

July 2026*



July 2026 complaints

148



Complaints YTD

148



Active complaints

1029



Average days to close

222

July complaints by type

105

22

21

- Workmanship
- Contractual
- Workmanship and contractual

Total
148

Top complaints for July

- 1 Water ingress
- 2 Tiling – wall and floor
- 3 Doors and door frames – metal and timber (including hardware)
- 4 Breach of contract – general
- 5 Swimming pools and spas – concrete and fibreglass

Pro-fit Typlex 1050 resin
polybutylene plumbing pipes

111 Open complaints

27 Building remedy
orders issued

86 Proposed building
remedy orders issued

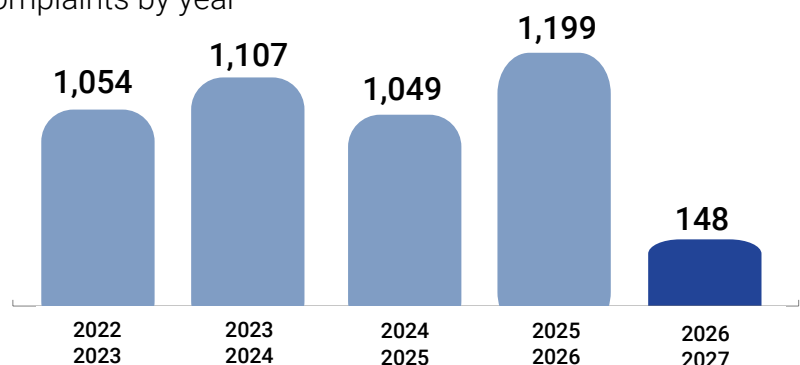
Decisions/outcomes



Total **91**

- Mediated **31**
- Withdrawn **9**
- Refused **2**
- Dismissed **2**
- Orders
remedy/conciliation **19**
- Referred to SAT **28**

Complaints by year



* Data correct as at 04/09/2026.